

2152

PTO/SB/08B (08-03)

Approved for use through 07/31/2006. OMB 0651-0031

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## INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(Use as many sheets as necessary)

*Complete if Known*

Application Number	09/998,898
Filing Date	November 30, 2001
First Named Inventor	Delany
Art Unit	2152 <i>JH</i>
Examiner Name	
Sheet 1 of 2	Attorney Docket Number OBLX-01036US0

### NON PATENT LITERATURE DOCUMENTS

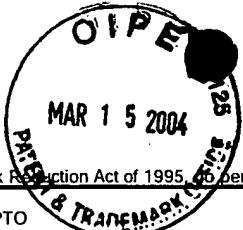
Examiner Initials*	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T <sup>2</sup>
<b>RECEIVED</b>		MCNEE McAfee's NetTools Promises to Ease Network Desktop Diagnosis, InfoWorld, San Mateo, 7/24/1995, vol. 17, Iss. 30, p. 53.	
MAR 1 2004 Technology Center 2100		COONEY, IBM rolls out host- and server-based mgmt. apps, Network World, Framingham, 2/6/1995, Vol. 12, Iss. 6, pp. 6-7.	
		WALSH, Remedy releases three applications for help-desk suite, InfoWorld, San Mateo, 4/21/1997, Vol. 19, Iss. 16, p. 34.	
		SCHMERSAL, Testing to maintain service standards, Communications News, Nokomis, Mar. 1998, Vol. 35, Iss. 3, pp. 22-23.	
		MUSTHALER, The trouble with help desk selection, Network World, Framingham, Feb. 20, 1995, Vol. 12, Iss. 8, pp. 35-39.	
		Clear Trust, Unified Access Management, Securant Technologies, Inc., pp. 1-23, 1997.	
		SiteMinder Agent Operations, Version 4.0, Netegrity Inc., 1997	
		SiteMinder Deployment Guide, Version 4.0, Netegrity Inc., 1997	<b>RECORDED</b>
		SiteMinder Policy Server Operations Guide, Version 4.0, Netegrity Inc., 1997	MAR 15 2004
		SiteMinder Developer's API Guide, Version 4.0, Netegrity Inc., 1997	<b>RECORDED</b>

Examiner Signature	Date Considered

\*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

<sup>1</sup> Applicant's unique citation designation number (optional). <sup>2</sup> Applicant is to place a check mark here if English language Translation is attached. This collection of information is required by 37 CFR 1.98. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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## INFORMATION DISCLOSURE STATEMENT BY APPLICANT

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Application Number	09/998,898				
Filing Date	November 30, 2001				
First Named Inventor	Delany				
Art Unit	2152				
Examiner Name					
Sheet	2	of	2	Attorney Docket Number	OBLX-01036US0

### NON PATENT LITERATURE DOCUMENTS

Examiner Initials*	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T <sup>2</sup>
		SiteMinder Installation Guide, Version 4.0, Netegrity Inc., 1997	

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